



POEMS PASSWORD REQUEST

CLIENT'S PARTICULARS (Please complete ALL fields)

Name : _____

Trading A/C No : _____ NRIC No: _____

Contact No : _____

(Note: Not for updating purpose)

- New password for : POEMS Internet
(Please tick) POEMS Mobile iPhone App
POEMS Mobile Web 2.0 (<https://smartphone.poems.com.sg>)
- POEMS Mobile Web 1.0 (<https://mobile.poems.com.sg>)
- Telebroker

Instructions:

- All fields must be completed in order for this form to be processed.
- Please submit this form by:

Fax : **(65) 6252 5437** or
Email : **poems_techsupp@phillip.com.sg** or
Mail : POEMS Marketing
Phillip Investor Hub
3 Shan Road
Singapore 328104

- POEMS password, Mobile and Telebroker PINs will only be posted to the address as per our records.
- Alternatively, you can request a new password or PINs **instantly** at any of our Investor Centres.
- NRIC or passport is required when request for new passwords is done at our Investor Centres
- To confirm your mailing address and trading account number, please call our customer service hotline at **(65) 6531 1555**.

OR

Client's Signature / Date

TR's signature & code / Date

FOR OFFICIAL USE

Signature verified & Reset without mailer

Signature verified & Reset with mailer

Name / Signature
Date :

Name / Signature
Date :

Contacted client & Reset with mailer

Name / Signature / Date