



POEMS PASSWORD REQUEST

Your Particulars

Name: _____ Trading A/C No.: _____

NRIC/Passport No.: _____ Mobile No.: () _____

Email Address: _____

Choose One

Register for the Online Password Reset Service

This service allows you to get a new password online in 10 minutes after registration and activation of the service. You will receive a confirmation email entitled "Confirmation for reset password opt-in" from talktophillip@phillip.com.sg. Do note that the email is valid only for 24 hours. There will be a FAQ included in the confirmation email for your information.

Issuance of a New Password through Pin Mailer

You will receive a new password at the mailing address that is registered with POEMS. Generally, the pin mailer will take three to five working days for local mailing addresses /or one to two working weeks for overseas mailing addresses after the request is received.

Reset the Password at a Phillip Investor Centre

You will have to bring along your NRIC / Passport for verification purposes when heading down to our Phillip Investor Centre.
Raffles City | Ang Mo Kio | Boon Keng | Bukit Batok | Holland Drive | Jurong West | Kent Ridge | Marine Parade | Marsiling | Raffles Place | Toa Payoh | Balestier

Notes:

- i) All fields must be completed in order for this form to be processed.
- ii) Contact details stated are not for updating purposes.
- iii) If you had selected either of the first two options, you may submit this form by:
 - Fax to us at **+(65) 6535 6631** or
 - Scan and email to us at **poems_password@phillip.com.sg**
- iv) In consideration of your agreeing to accept this application, I hereby unconditionally agree to indemnify you in full and to keep you indemnified in full at all times against any losses, liabilities, expenses and costs whatsoever, incurred by you as a result of this application.
- v) I also confirm and declare that:
 - I will assume and bear all risks arising from gross negligence or wilful default. I further confirm that you are discharged from any responsibility thereof.
 - The authorization contained in this letter shall remain in force until written notice of cancellation is received by you from me. Such cancellation of instruction will take effect upon receipt by such notification.
- vi) Should you require any assistance in submission of the form, you may call us at + (65) 6531 1555.

Client's Signature / Date

FOR OFFICIAL USAGE

- Signature Verified & Request Processed
- Contacted Client & Request Processed
- Signature Verified & Reset without Mailer (PIC)

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Name / Signature / Date